



BLUE MOUNTAIN KENNELS AND CATTERY

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PEAK SEASON REFUND POLICY (1 DECEMBER TO 14 JANUARY)

Dear Client,

As per the contract that you signed for December boarding, you are unfortunately not entitled to a refund if you cancel.

OUT OF PEAK SEASON REFUND POLICY (15 JANUARY - 30 NOVEMBER)

CANCELLATIONS MADE:

30 days or more, prior to arrival date = Full Refund minus 25 % Admin Fee

15 – 29 days prior to arrival date = 50% Refund

7-14 days prior to arrival date = 25% Refund

0-6 days prior to arrival date = 0% Refund

Thank you for your understanding.

Kind Regards,

Blue Mountain Kennels